



SSD Utility Release Notes

Version: 5.0.0018 Release: April 15, 2020

Outline

This is an update release of SSD Utility, with the following enhancements:

The product design has now been updated to reflect the new KIOXIA style and corporate branding.

The new KIOXIA branded drives EXCERIA PLUS SSD, EXCERIA SSD and EXCERIA SATA SSD are supported.

The log files are now stored in the folder \Users\username\AppData\Roaming\KIOXIA Corporation\SSD Utility

The Support page, "Further help available online" and the URLs used for product firmware update functionality have been changed.

Bug fixes and reliability enhancements.

Known Issues

On some PCs it is impossible to perform secure-erase: this happens if the PC BIOS issues SECURITY FREEZE LOCK the drive, and does not implement the suspend/resume cycle used to unfreeze it. Workaround is to use the secure erase feature in the BIOS if there is one, otherwise to perform secure erase on another PC.

On some laptops with dual Intel® & NVIDIA graphics, SSD Utility may crash. This can be fixed by updating the Intel & NVIDIA drivers.

The mouse cursor is not displayed when using Bootable SSD Utility with a DisplayPort™ connection with a GeForce 1070. Workaround is to boot in safe mode.

Secure Erase will produce an error if the target drive is in use (for example, drive is being read or written to).

The text on the Setup - Notifications pane "Suppress unsafe power loss alerts" is not clickable unlike other text in this area.

The "Run automatically at login" text on the Settings screen sometimes appears in grey rather than black text as would be normal. This has no functional significance at all.

Occasionally the Support button on the Help tab and the Further help available online will default to the wrong URL and will display out of date support information or no information at all.

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