KIOXIA

SSD Utility Release Notes

Version: 3.1.3276 September 19, 2018

Improvements

This is a maintenance release of SSD Utility, with the following enhancements:

Bug fixes and reliability enhancements.

Known Issues

After “All drives” is selected from the “Select drive” list, if selecting multiple drives in firmware update feature within “Firmware & BIOS Updates” indicated in the Maintenance tag, bootable media may not be created for some drives. Under this circumstance, for those which are not created, bootable media needs to be created one by one for firmware update. (August 26, 2020)

In the create password pop-up window, the question mark button is disabled.

When enabling password protection on the XS700, the hint becomes corrupted if it is over 24 characters in length.

In certain corner cases, SSD utility will present an older version of firmware as a new update. It is recommended to not update, and keep the drive at the higher fw version.

TL100 Firmware update may fail on Windows 7 if the Intel® RSTe driver is installed. To work around this, use bootable SSD Utility to perform the update.

TL100 benchmark results may degrade if re-run immediately after a previous benchmark. Workaround is to wait a minute or two before re-running the benchmark.

On some PCs it is impossible to perform secure-erase: this happens if the PC BIOS issues SECURITY FREEZE LOCK the drive, and does not implement the suspend/resume cycle used to unfreeze it. Workaround is to use the secure erase feature in the BIOS if there is one, otherwise to perform secure erase on another PC.

On some laptops with dual Intel® & NVIDIA® graphics, SSD Utility may crash. This can be fixed by updating the Intel & NVIDIA drivers.

The mouse cursor is not displayed when using Bootable SSD Utility with a DisplayPort™ connection with a GeForce® 1070. Workaround is to boot in safe mode.

Secure Erase will produce an error if the target drive is in use (for example, drive is being read or written to).

The text on the Setup - Notifications pane “Suppress unsafe power loss alerts” is not clickable unlike other text in this area.

In a rare corner case, the password hint may become corrupted. While the password hint is corrupted, the password remains, and the XS700 can be locked/unlocked.

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